Mobile app usability checklist

|  | Heuristic | Y/N | Comments |
| --- | --- | --- | --- |
| 1 | Easy to navigate | Y | Bottom nav + back buttons (messages, settings) |
| 2 | A clear and consistent way to go back on every  screen | Y | Bottom nav + back buttons (messages, settings) |
| 3 | Texts of labels and buttons are clear and concise | Y | Design library, components. Max width to buttons, max height to text in home and discover page |
| 4 | Retains overall consistency and behavior with  the mobile platform | Y | Design library, components |
| 5 | Minimalist design - excess features removed | Y | Bottom nav shows clear structure, content is built up clearly, pages have names in their header, spaces between content |
| 6 | Content is concise and clear | Y | Using spaces and giving text a max height so that home page or discover page aren't filled with text |
| 7 | Provides feedback to the user of system status | N/A |  |
| 8 | The number of buttons/links is reasonable | Y | Can navigate by bottom nav, in messages and settings page you can go back by scrolling right (iphone) or by back button |
| 9 | UI elements provide visual feedback when  pressed | N/A |  |
| 10 | Ensure any visual feedback is not obscured by  the user's finger | Y | Scrollable content might hide some of posts content |
| 11 | The colors used to provide good contrast | N/A |  |
| 12 | Colors used to provide good readability | N/A |  |
| 13 | Icons are clear to understand - no ambiguity | N/A | Low fidelity, therefore icons are not detailed, using placeholers |
| 14 | Font size and spacing ensures good readability | Y | Design layout |
| 15 | If changes can be made, ensure there is a  Save button (gives peace of mind) | Y | “Save” function when making a post; Save settings preferences (if changes were made) |
| 16 | Present users with a confirmation option when  deleting. | N/A |  |
| 17 | Allow users to tailor frequent actions to make  them easier and quicker to do. | N  ? | ?  Can’t change layout. But can view app in dark or light mode |
| 18 | Speak the users language (not technical) | N/A |  |
| 19 | Auditory feedback is timely and appropriate | N/A |  |
| 20 | Settings to turn off auditory feedback/sound | N/A |  |
| 21 | Help users recognize, diagnose, and recover  from errors | N/A |  |
| 22 | Error messages are free of technical language | N/A |  |
| 23 | Error messages clearly explain how to correct  the problem | N/A |  |
| 24 | Any help text should be clear and unambiguous | N/A |  |
| 25 | Instructions easily visible or easily retrievable  whenever appropriate | N/A |  |